**Wuff Walkers LLC**

600 Coralberry Dr.

North Chesterfield, VA 23236

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**~~~~ Service Agreement ~~~~**

This contract is an agreement between:
Wuff Walkers LLC (Wuff Walkers LLC, its employees, associates, contractors, and owners)

and (Client)       for pet care services beginning on       and thereafter on an as-needed basis.

# **PET CARE AND PAYMENT**

1. Pet care services will be provided at the agreed upon rate of $15 for 2 pets per visit, $20 for more than 2 pets per visit. Rates for subsequent services are subject to change. A special Price of       if more than 5 pets.
2. Client authorizes WUFF WALKERS LLC to perform pet care services as outlined in file and Veterinary Release, which shall become part of this contract. Prior to any future pet care services Client agrees to notify WUFF WALKERS LLC of any changes to the information on these forms.
3. Emergency care: If pet(s) being cared for require immediate medical attention, WUFF WALKERS LLC will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter has the authority to act in pet’s best interest even if this means seeking medical attention prior to notifying Client. Client agrees to reimburse WUFF WALKERS LLC for any additional fees and/or expenses incurred while tending to emergency or veterinary care.
4. Inclement weather/Natural disaster/Act of war: In the event of inclement weather, natural disaster, or act of war WUFF WALKERS LLC is entrusted to use best judgment in caring for pet(s) and home. Client recognizes that in the event of inclement weather, natural disaster, or act of war WUFF WALKERS LLC reserves the right to alter services outlined in this contract.
5. Personal emergency: In the event of personal emergency or illness of pet sitter, Client authorizes WUFF WALKERS LLC to arrange for another qualified person to fulfill agreed upon responsibilities as set forth on this contract. Client will be notified in such case.
6. Key return policy: Client may agree to allow WUFF WALKERS LLC to keep their keys on file in a secure location for future services. If Client prefers key returned Wuff Walkers LLC will leave the key on the kitchen table upon the last visit. Please note, once the key is left at the date and time of the customers choosing, it will be impossible for Wuff Walkers LLC to regain entry into the house. **(\_\_\_\_\_ Client Initials)**
7. Locksmith: Client gives WUFF WALKERS LLC the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse WUFF WALKERS LLC within 7 days of return for all costs incurred, and to hold WUFF WALKERS LLC harmless for consequences related to the activities of the locksmith.
8. Payment: Client agrees to make payment in full prior to, or at the time of the first visit.
9. Return Check Fee: Client Agrees to pay WUFF WALKERS LLC a $35 fee for any returned checks.
10. Extra Services: Any charges for unplanned services will be due within 14 days of completion of service engagement. Invoice for additional charges (including receipts) will be left at Client’s home upon completion of service engagement. **(\_\_\_\_\_ Client Initials)**
11. Confirmation: Client agrees to call the WUFF WALKERS LLC if Client expects to arrive home earlier or later than planned. WUFF WALKERS LLC must be notified of this as soon as possible!
12. Cancellation: Wuff Walkers LLC requires a 4-hour notice of cancellation. Less than 4-hours notice will result in Client being billed for 100% of the fee for all services rendered until cancellation.

## **LIABILITY**

1. WUFF WALKERS LLC, its employees and/or independent contractors, agrees to provide the services in a caring, responsible manner. The client waives and relinquishes all claims against WUFF WALKERS LLC, its employees and/or independent contractors except those regarding gross negligence or criminal intent resulting in damage. Client agrees to notify WUFF WALKERS LLC of any concerns related to agreed upon services within 24 hours of return home.
2. Emergency contact: Client agrees to provide WUFF WALKERS LLC with contact information where they can be reached while away. Client will also provide a name and phone number of someone who is authorized to manage any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees to accept any decision WUFF WALKERS LLC makes regarding pet care or Client’s property.
3. Visitors: If anyone will be entering Client’s home while it is under our care, Client agrees to notify WUFF WALKERS LLC in advance. WUFF WALKERS LLC will not enter an occupied home if we have not previously made aware of visitors. Similarly, unless we receive instructions from Client, we will not grant access to the home to any visitors. WUFF WALKERS LLC will not be held responsible for any damages incurred to Client’s home or pet(s) by visitors. It is understood that anyone with access to the home will be notified of WUFF WALKERS LLC presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.
4. Outdoor access: WUFF WALKERS LLC will not be held liable for the well being or actions of any pet with unsupervised access to the outdoors.
5. Unsupervised Play: WUFF WALKERS LLC will not be held liable for the well being or actions of any pets while not in the direct supervision of WUFF WALKERS LLC. This includes the periods prior to and following each visit. Any damages, harm to property or pets resulting from unsupervised activity shall be the sole responsibility of the client. WUFF WALKERS LLC shall not be responsible for pets or property while not in direct supervision of such.
6. Aggressive pets: If a pet has a history of biting or other aggressive behavior, WUFF WALKERS LLC reserves the right to refuse or cancel service. The owner will be liable for the pet sitter’s medical expenses and/or damages that are the result of an animal bite or injury due to pet’s aggressive behavior.
7. Vaccinations: Client agrees to provide WUFF WALKERS LLC with proof of current vaccinations for all pets. Should pet sitter be bitten or otherwise exposed to any disease or ailment received from Client animal(s), Client agrees to pay all costs and damages incurred.
8. Future Services: Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

**The Client states that he/she has read this entire agreement and understands and agrees to its terms and conditions.**

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Client Date Client Date

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Wuff Walkers LLC Date